

# How to log in to the Belparts Support Center



**Guide**

English

We innovate. Create.  
Together with you. A better living climate.

# Index

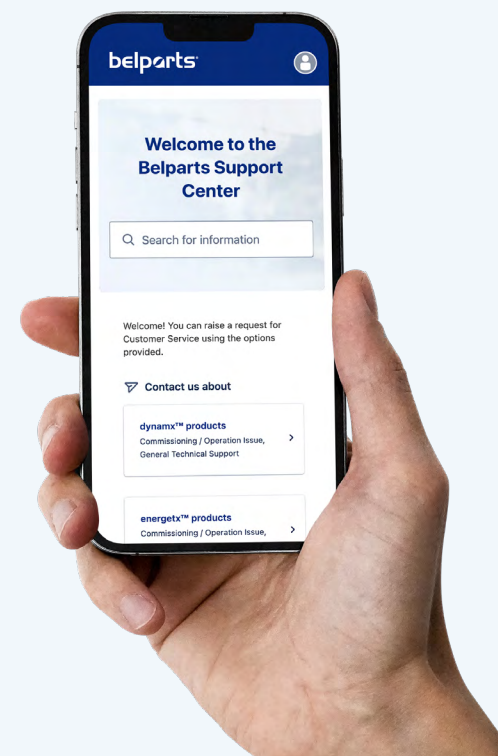
Step-by-step instructions for:

<b>Creating your own account</b>	<b>  3</b>
<b>Setting a password for an existing account</b>	<b>  5</b>

## How do I know if I already have an account?

When you try to create a new account, you may be asked to enter a password immediately after entering your email address. If this happens, it means that an account with that email address already exists.

Don't worry! You can follow the steps on pages 5 and 6 to log in successfully.



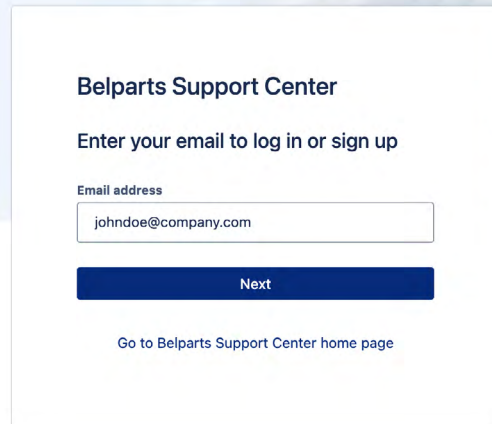
# Creating your own account

## Step 1

Go to the Belparts Support Center login page:

 [belparts.com/support-center](https://belparts.com/support-center)

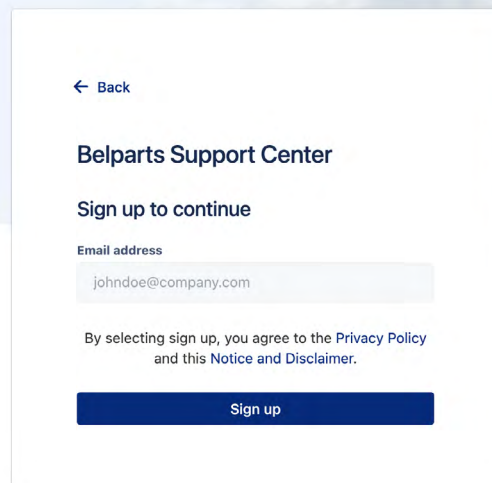
- ✓ Fill in your email address in the sign-up form and click the 'Next' button.



The screenshot shows the Belparts Support Center login page. At the top, it says "Belparts Support Center" and "Enter your email to log in or sign up". Below this is a text input field labeled "Email address" containing the text "johndoe@company.com". Underneath the input field is a dark blue button labeled "Next". At the bottom of the form, there is a link that says "Go to Belparts Support Center home page".

## Step 2

- ✓ Check your email address and click 'Sign up' to confirm.
- ✓ After a few minutes, you should receive an email with a link to set your password.



The screenshot shows the Belparts Support Center sign-up page. At the top left, there is a "← Back" link. Below that, it says "Belparts Support Center" and "Sign up to continue". There is a text input field labeled "Email address" containing the text "johndoe@company.com". Below the input field, there is a line of text: "By selecting sign up, you agree to the Privacy Policy and this Notice and Disclaimer." At the bottom of the form, there is a dark blue button labeled "Sign up".

Go to step 3 →

## Creating your own account (continued)

### Step 3

- ✓ Once you have received the email, click the 'Set password' link in the email. You will then be automatically redirected to the Belparts Support Center page.
- ✓ Enter your name and choose a password. Then click the 'Set password' button to create your account.

**Belparts Support Center**

**Set a password to continue**

Email address

Full name

Choose a password

**Set password**

### Step 4

You are now signed in to your personal area on our platform.

- ✓ Here you can create new tickets for our *dynamx™* and *energetx™* products and view the status of your submitted tickets.
- ✓ To view your submitted tickets, click on **'Requests'** at the top right of the dropdown menu under the profile icon.

**belparts**

**Welcome to the Belparts Support Center**

**John Doe**  
 johndoe@domain.com

Requests

Profile

Log out

Welcome! You can raise a request for Customer Service using the options provided.

**Contact us about**

**dynamx™ products** >

Commissioning / Operation Issue, General Technical Support

## Setting a password for an existing account

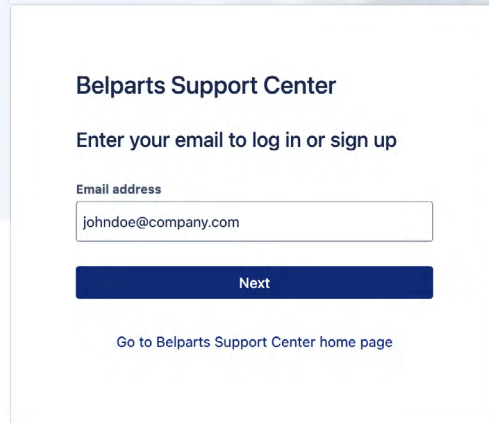
Belparts has already created accounts for some customers in the Belparts Support Center. These customers do not need to create a new account themselves; they only need to set (or reset) their password.

### Step 1

Go to the Belparts Support Center login page:

 [belparts.com/support-center](https://belparts.com/support-center)

- ✓ Fill in your email address in the log in form and click the 'Next' button.



**Belparts Support Center**

Enter your email to log in or sign up

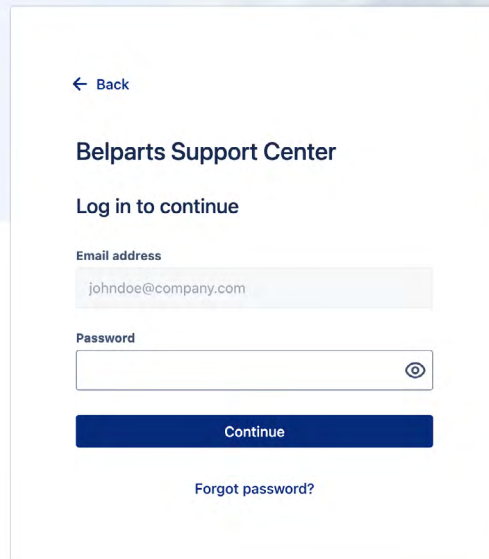
Email address

**Next**

[Go to Belparts Support Center home page](#)

### Step 2

- ✓ If you haven't received a password from Belparts in the past, select the 'Forgot password?' option.
- ✓ After a few minutes, you should receive an email with a link to set your password.



[← Back](#)

**Belparts Support Center**

Log in to continue

Email address

Password

**Continue**

[Forgot password?](#)

[Go to step 3 →](#)

## Setting a password for an existing account (continued)

### Step 3

- ✓ Once you have received the email, click the 'Reset my password' link in the email. You will then be automatically redirected to the Belparts Support Center page.
- ✓ Choose a new password.
- ✓ Then click the 'Confirm' button to create your new password for your account.

**Belparts Support Center**

**Set a password to continue**

Email address

Password

**Confirm**

### Step 4

You are now signed in to your personal area on our platform.

- ✓ Here you can create new tickets for our *dynamx™* and *energetx™* products and view the status of your submitted tickets.
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**Welcome to the Belparts Support Center**

**John Doe**  
johndoe@domain.com

Requests

Profile

Log out

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